

~~~~~  
~~~~~

### ***The History of the Association***

The creation of Chichester Greyfriars Housing Association in 1969 was inspired by a group of dedicated men and women with the support of the local council to provide suitable housing for elderly owner occupiers who were needing a smaller and more easily manageable home. Allocation of flats is now made on the basis of housing need.

Initially a site at St Pancras was identified and twelve flats were built in 1974, they have been named Arthur Ingram Court after one of the Association's founding members. A further, larger development of seventy-one flats was built on a site between Bognor Road and York Road. It was opened in 1977 by Her Royal Highness Princess Alexandra and named, aptly, Royal Close.

The present voluntary management board comprises thirteen directors who meet four times a year. There are three tenant members on the board which illustrates the Association's commitment to a participation style of management.

Tenants are consulted on important management matters affecting them. There is an annual tenants meeting with a guest speaker and a twice yearly newsletter to keep tenants informed of the Association's activities.

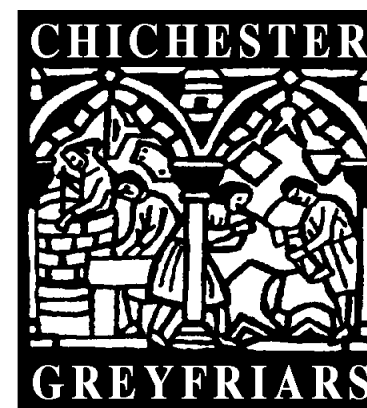
The Association is non-profit making, being registered under the Industrial and Provident Societies Act 1965. It is registered with the Housing Corporation, The National Housing Federation and the Independent Housing Ombudsman Scheme.

~~~~~  
~~~~~  
~~~~~

# **CHICHESTER GREYFRIARS HOUSING ASSOCIATION LIMITED**

**(a charity)**

## **HOUSING FOR OLDER PEOPLE IN CHICHESTER**



THE FORUM  
STIRLING ROAD  
CHICHESTER  
WEST SUSSEX  
PO19 7DN

Tel: 01243 531482

### ***What is Chichester Greyfriars Housing Association ?***

Chichester Greyfriars Housing Association Ltd. is a non-profit making, charitable, organisation owning and managing eighty three purpose built self contained flats for older people in Chichester which are let at affordable rents.

### ***What sort of accommodation is available?***

We have 71 one and two bedroom flats at Royal Close, Chichester and 12 one bedroom flats at Arthur Ingram Court, St Pancras, Chichester. Two bedroom flats are normally let to two people. All flats are self-contained, have the benefit of a community alarm, stair lift to the first floor and maintained communal gardens for which a service charge is payable. We do not, however, have a warden.

### ***Who can be considered?***

Consideration will be given to any person in housing need aged 60 or over, who wishes to live in the Chichester District and is on the Housing Register.

### ***What is a Housing Register?***

Chichester Greyfriars HA does not maintain its own waiting list but accepts new tenants from a Housing Register maintained by Chichester District Council. When you complete just one application form your details are held on a housing register and placed in a priority band according to your housing need.

### ***What is Choice Based Lettings?***

The scheme enables existing tenants and new housing applicants to bid for properties in their local area that they are interested in and eligible for. All available properties will be advertised on a website and in a fortnightly free magazine, Homemove, available from key pick-up points such as council offices and libraries.

### ***How are flats allocated?***

All bids for a property are recorded in priority order by band, local connection and time on the housing register. Preference will be

given to those with a local connection with the Parish of Chichester. The Allocation Sub Committee authorise all lettings.

A visit will usually be arranged to discuss an individual's housing needs before any offer of a tenancy is made. Allocations are made without discrimination on the grounds of colour, ethnic origin, nationality, race and sex.

### ***Can existing tenants move to another flat?***

The Association will consider sympathetically internal transfers or exchanges requested on social or medical grounds.

### ***If I have another housing association tenancy can I apply?***

Other housing association tenants in need of re-housing can apply to joint the housing register. Mutual exchanges may occur with the agreement of both landlords where tenants wish to swap their homes. Contact your own landlord for more information.

### ***How can a complaint be made?***

Complaints about the way an application was dealt with should be made by writing to the Housing Manager or the Treasurer. You have a right of appeal to the Chairman if you are not satisfied with the reply and the final determination of an appeal will be made by the Management Board. There is also a right of reference to the Independent Housing Ombudsman Ltd.

### ***How can I apply?***

Complete an application form obtainable from Chichester Greyfriars HA or Chichester District Council and return it to the council with all the information requested. You will then be contacted by Sussex Homemove with your registration date, your number and your priority band together with the reason for the banding.