

CHICHESTER GREYFRIARS HOUSING ASSOCIATION LIMITED

INVOLVEMENT POLICY

AIM	CGHA aims to seek and be responsive to residents' views and priorities for the housing service it provides and to reflect them in the Forward Plan.	
OBJECTIVES 1	Inform residents, directors, shareholders and interested parties about its activities	Annual Report Newsletter Application Form Lettings Leaflet Website
2	Seek residents views on the housing service	Consultation Policy Resident Reps on Board Resident Surveys
3	Give residents the opportunity to comment on CGHA's performance	Resident Surveys Summer Meeting Repairs Feedback Slips
4	Enable residents to influence decision making and contribute to the management of their homes	Consultation Policy Resident Reps on Board

Board Approval 14.10.09